



THANK YOU  
FOR BEING  
PART OF  
THE DINEAID  
TEAM THIS  
CHRISTMAS  
2013



1st Nov to 31st Dec

## WHAT TO DO NEXT & DAILY INFORMATION

### DINEAID 2013 INFO PACK & INSTRUCTIONS

#### Info Pack Includes

- Keep this info page
- Exterior window decal
- Guest Table Card or Billfold Card
- Team Pocket Card- Info & Training

To restock email: [mark@dineaid.org.nz](mailto:mark@dineaid.org.nz)

### Till & POS Help Lines

ACR/ Cassio	09 358 0165
Menu Mate	0800 657 300
Micros	09 526 2076
Wiz Bang/One Tap	0800 117 172
Pointsoft	0800 181 182
Task	09 570 7699
Poscam	0800 000 717
Uniwell	09 526 0066

Please be sure to ask each table:

**“Would you like to add the DineAid \$2 for City Missions?”**

And please be sure to tell each table:

100% of all donations will be handed over to the City Mission Food Banks through 140 different locations.

Every single cent will be given to the City Missions in Auckland, Wellington and Christchurch to distribute food through their aid networks.

[WWW.DINEAID.ORG.NZ](http://WWW.DINEAID.ORG.NZ)



During Nov/Dec we invite guests to donate an optional \$2 per table to NZ City Mission- Food Banks  
Need more help or more DineAid printed info: [mark@dineaid.org.nz](mailto:mark@dineaid.org.nz) or Text: Who and how many to: 021 953539

You have chosen this option



### OPTION 1 Table Talker

QUICK & EASY

Before November 1st:

Programme POS/Till with (DineAid \$2) button or re-open last years

DineAid print packs should arrive no later than Oct 30th

Train and brief shift managers and service team - hand out Team Info cards

Place window decal in restaurant window glass

Optional- write on bottom of menu about DineAid

You have chosen this option



### OPTION 2 Bill fold and menu

SUITS OUTSIDE DINING

Before November 1st:

Programme POS/Till with (DineAid \$2) button or re-open last years

DineAid print packs should arrive no later than Oct 30th

Train and brief shift managers and service team - hand out Team Info cards

Menus – add info line on bottom of menu:  
*'During Nov/Dec we invite diners to donate an optional \$2 per table to DineAid for New Zealand's City Missions'*

Place window decal in restaurant window glass

You have chosen this option



### OPTION 3 Cash desk and menu

Before November 1st:

Programme POS/Till with (DineAid \$2) button or re-open last years

DineAid print packs should arrive no later than Oct 30th

Train and brief shift managers and service team - hand out Team Info cards

Menus – add info line on bottom of menu:  
*'During Nov/Dec we invite diners to donate an optional \$2 per table to DineAid for New Zealand's City Missions'*

Place window decal in restaurant window glass

#### Option 1 - Daily How to from Nov 1st

- Place clean DineAid table talkers on each table
- Briefing- Check today's team have their Info Cards and know what to say to customers.
- When guest asks for their bill, service team member asks  
**"Would you like to add the DineAid \$2 for City Missions?"**
- Press DineAid \$2 button and add to table bill.

#### Option 2 - Daily How to from Nov 1st

- Place clean DineAid Info Card in each billfold
- Briefing- Check today's team have their Info Cards and know what to say to customers.
- When guest asks for their bill, service team member asks  
**"Would you like to add the DineAid \$2 for City Missions?"**
- Press DineAid \$2 button and add to table bill.

#### Option 3 - Daily How to from Nov 1st

- Check Perspex display has DineAid InfoCards
- Briefing- Check today's team have their Info Cards and know what to say to customers.
- When guest asks for their bill, service team member asks  
**"Would you like to add the DineAid \$2 for City Missions?"**
- Press DineAid \$2 button and add to table bill.